



60 years of Service in EK

This year we are celebrating our 60th anniversary!
Since 1965 we have been providing vital advice to the community of East Kilbride and Strathaven.

Our services are needed more than ever, and we will continue to offer advice on a range of topics including Benefits, Debt & Money, Work, Housing, Utilities, Health, Immigration, Family.

Evolving to meet new challenges

We have had to adapt to many challenges in how we deliver our services and the advice we give is constantly evolving to take account of changing demands.

Covid was clearly one of the key events of our history and led to the expansion of delivery methods such as telephone, email and webchat.

Today, our Help to Claim telephone / web service is the primary way we help clients with Universal Credit claims.



Rooted in East Kilbride



When we were founded in 1965, we were located in Edinburgh House, shown here with the much-missed 'Mushroom' in front. We have been based in this building more than once over the years, as well as spells in the Civic Centre and Cornwall Street before moving to our current Olympia Way location at East Kilbride bus station in 2004. With all the buzz about town centre regeneration, watch this space for future developments!

A Tangible Benefit to the Community

We helped clients unlock £1.72M over the past year in Client Financial Gains (CFG) through things like access to benefits, employment entitlements and lower bills for utilities.

In addition, when someone gets advice from us and has their problem solved they avoid further adverse consequences. For example someone who has their income maximised and no longer has to choose between heating their home and buying food avoids the ill health consequences as a result.

